

***Our services are designed to help you get productive with Diffpack, and to help you solve those problems you did not believe you could solve***

inuTech GmbH ([www.inutech.de](http://www.inutech.de)), an expert provider of mathematical and engineering services works closely together with its national and international partners with respect to Diffpack development and consulting services. Together, our team consists of more than 30 experts in the area of mathematical and numerical modeling with PDEs, optimization, optimal control, etc.. Our extensive experience in research and development as well as the long lasting cooperation with industry and with scientific institutions ensure innovative and practical relevant solutions.

We can help you to efficiently set up and get started with Diffpack, and we can act as your consulting partner during all stages of your development projects.

### **Start-up Services**

When buying Diffpack developer licenses, you can also buy onsite help from us to install the software and start using it. These start-up services are delivered in two versions:

#### Basic Start-up Services (1 day onsite)

- Installation of Diffpack and verification of the installation
- Short Diffpack introduction focusing on application examples

#### Customized Start-up Services (2 days onsite)

- Basic Start-up Services
- 1 day seminar based on your problem selection

For the customized start-up services we will need 2 days analysis of your problem ahead of our visit.

The start-up services are usually ordered together with the products and delivered at a time to be we agreed upon.

### **Consulting Services**

Together with our partners, we have many years of experience in performing industry consulting projects. We can help at all stages of your development:

- Analyze your problem and derive the mathematical model
- Transform the mathematics into suitable numerical algorithms
- Create a flexible software design
- Develop your application and integrate it in your working environment
- Perform your experiments and report the results

### **Diffpack Training**

Twice a year we arrange an intensive 4-day Diffpack seminar in Nürnberg, Germany. The seminar starts with an optional one-day introduction to C++ and object-oriented numerical programming. It continues with three days of lectures and hands-on programming exercises. The seminars are suited for beginners to more experienced Diffpack programmers.

### **On-Site Training**

If the seminars do not suit you, we can offer training at your own office location. With this solution we can adjust the training to your requirements and even bring your own applications into the discussions.



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### **Annual Maintenance**

Purchase of Diffpack licenses includes 1 year of technical support and upgrades after the date of purchase. Continuation of this service requires that you enter an annual maintenance agreement. This agreement basically provides:

- Free upgrades to new product versions
- Free upgrades to match new versions of OS and compilers
- Technical support, including general advice and debugging of isolated error situations
- New distributions or keys needed when you change hardware
- Bonus discounts on new purchases
- Continued right to enter the next following service period

In total, continued maintenance ensures that you will get the best possible value from your Diffpack investments!